

ALTEA OSLO

Instruction Book

AUSTRALIA



LACUNZA®

Lacunza congratulates you on your choice.
Certified under ISO 9001, Lacunza guarantees the quality of its appliances and undertakes to meet the needs of its customers.

Confident of the know-how afforded by more than 50 years' experience, Lacunza uses advanced technologies in the design and manufacture of its entire range of appliances. This document will help you install and use your appliance in optimum conditions for your comfort and safety.

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1. PRESENTATION OF THE APPLIANCE

For optimum operation of the appliance, we advise you to read this manual carefully before switching on the appliance for the first time. In case of problems or concerns, we urge you to contact your dealer, who will cooperate with you.

In order to improve the product, the manufacturer reserves the right to make changes without notice by updating this document.

This appliance is designed to burn wood in absolutely safe conditions.

WARNING: Faulty installation may have serious consequences.

Installation and all necessary regular maintenance operations must be performed by an authorized installer in full accordance with the specifications set out in the legislation applicable in each country and this instruction book.

1.1. General characteristics

	Unit	ALTEA	OSLO
Dimensions of the firebox			
Width	mm	530	630
Depth	mm	280	280
Useful height	mm	220	220
Useful dimensions of the oven			
Width	mm	443	553
Depth	mm	355	355
Useful height	mm	253	253
Length of the logs	cm	50	60
Capacity of the ashpit	L	1.5	1.5
Weight	kg	130	160
Flue socket diameter	mm	150	150

WARNINGS

KEEP THESE INSTRUCTIONS FOR FUTURE REFERENCE!

WARNING: THE APPLIANCE AND FLUE SYSTEM SHOULD BE INSTALLED IN ACCORDANCE WITH AS/NZS 2918 AND THE APPROPRIATE REQUIREMENTS OF THE RELEVANT BUILDING CODE OR CODES.

WARNING: APPLIANCES INSTALLED IN ACCORDANCE WITH AS/NZS 2918 SHOULD CONFORM TO THE REQUIREMENTS OF AS/NZS 4013 AND AS/NZS 4012 WHERE REQUIRED BY THE REGULATORY AUTHORITY. THE APPLIANCE SHOULD BE IDENTIFIABLE BY A CONFORMANCE PLATE MARKED 'TESTED TO AS/NZS 4013 AND AS/NZS 4012' AS SPECIFIED IN AS/NZS 4012 ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED TO BE IN BREACH OF THE APPROVAL GRANTED FOR CONFORMANCE TO AS/NZS 4013.

WARNING: ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED NOT CONFORMING TO AS/NZS 4013.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS TO START OR REKINDLE THE FIRE.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHEN IT IS OPERATING.

WARNING: DO NOT STORE FUEL WITHIN HEATER INSTALLATION CLEARANCES.

WARNING: WHEN OPERATING THIS APPLIANCE AS AN OPEN FIRE, USE A FIRE SCREEN.

WARNING: OPEN THE AIR CONTROL (AND DAMPER WHEN FITTED) BEFORE OPENING THE FIRING DOOR

WARNING: DO NOT BURN WOOD THAT IS PAINTED, COATED WITH PLASTIC, OR HAS BEEN TREATED WITH ANY CHEMICAL.

CAUTIONS

CAUTION: MIXING APPLIANCE OR FLUE SYSTEM COMPONENTS FROM DIFFERENT SOURCES OR MODIFYING THE DIMENSIONAL SPECIFICATION OF COMPONENTS MAY RESULT IN HAZARDOUS CONDITIONS. WHERE SUCH ACTION IS CONSIDERED, THE MANUFACTURER SHOULD BE CONSULTED IN THE FIRST INSTANCE.

CAUTION: CRACKED AND BROKEN COMPONENTS, FOR EXAMPLE, GLASS PANELS OR CERAMIC TILES, MAY RENDER THE INSTALLATION UNSAFE

CAUTION: DO NOT OPERATE THIS APPLIANCE IF GLASS IS CRACKED OR BROKEN.

CAUTION: THIS APPLIANCE SHOULD BE MAINTAINED AND OPERATED AT ALL TIMES IN ACCORDANCE WITH THESE INSTRUCTIONS.

Warning: this appliance is designed and prepared to work with the types of fuel, degree of humidity of the fuel, fuel loads, fuel load frequencies, flue draught and system of installation indicated in this Instruction Book. Failure to respect these conditions may lead to problems with the appliance (deterioration, shorter useful life, etc.) which are not covered by the Lacunza warranty.

To obtain these data, tests have been done on the standards AS/NZS 4012 (2014), AS/NZS 4013 (2014) and AS/NZS 2918 (208), with eucalyptus wood.

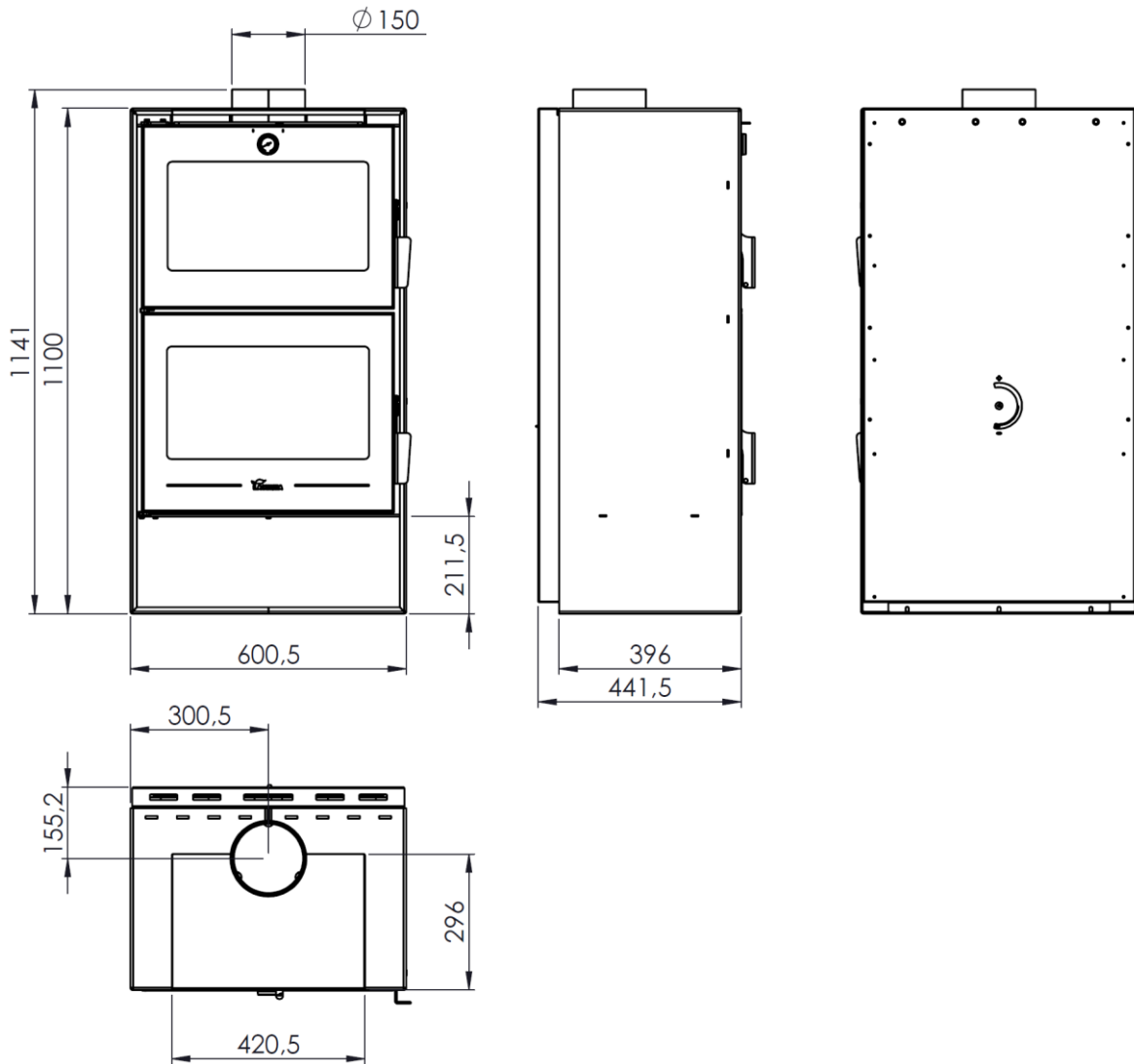


Figure No.1 - Dimensions of the ALTEA appliance in mm

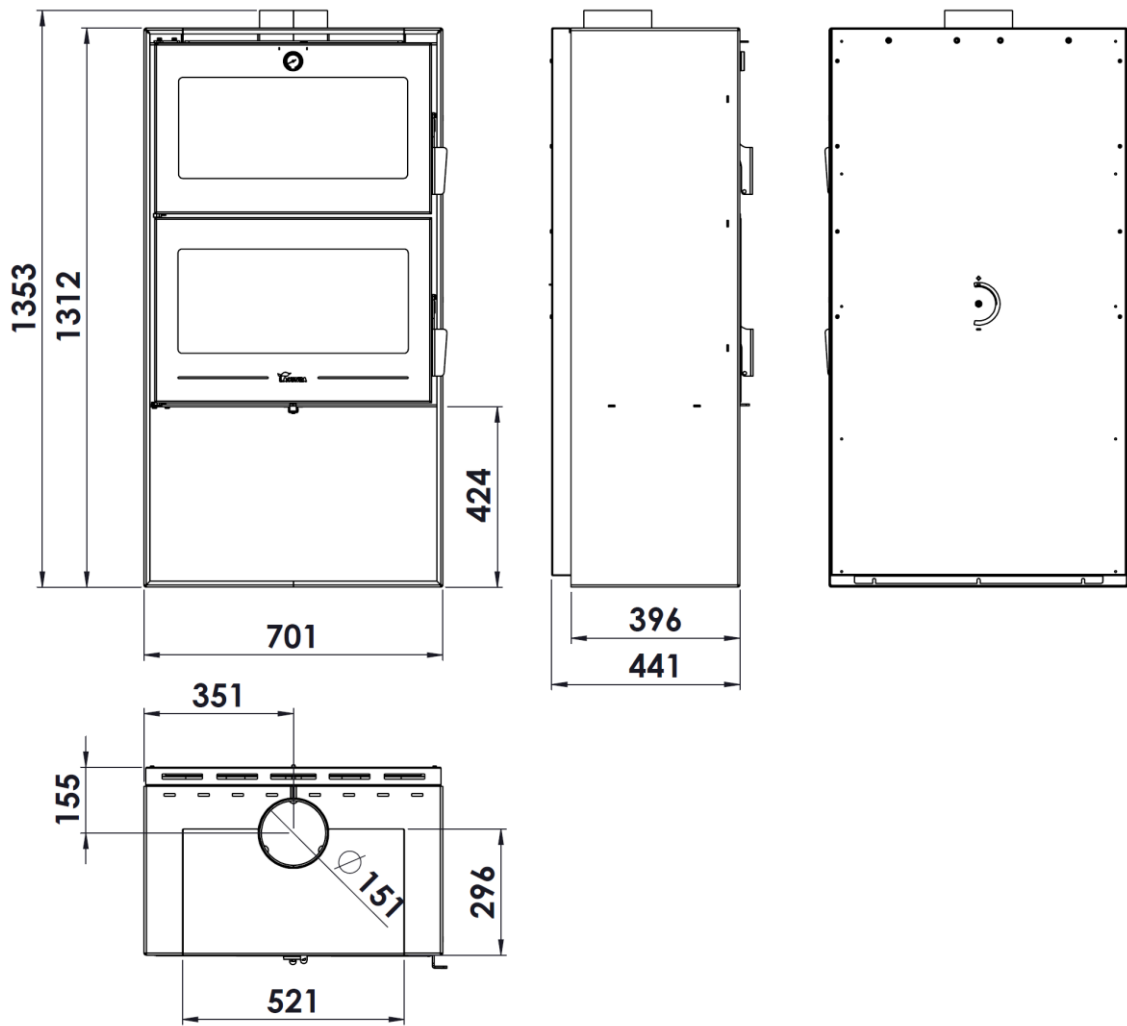


Figure No.2 - Dimensions of the OSLO appliance in mm

2. INSTRUCTIONS FOR THE INSTALLER

2.1. Warning to installers

All local and national regulations, including all those referring to national and European standards, must be observed when installing the appliance.

Installation of the appliance must be performed by an authorised installer.

An incorrectly installed appliance may lead to serious incidents (fires, creation of harmful gases, deterioration of nearby fixtures, etc.).

Lacunza's liability is limited to the supply of the material and does not include installation of the appliance.

2.2. Room for installation

This appliance must be installed in compliance with AS/NZS 2918 (or latest version) and all applicable building regulations. Ensure provision of adequate ventilation or external air supply to the room in which the appliance is installed. Insufficient air supply or blockage of the flue may result in inefficient combustion, smoke in the room, elevated emissions and unsafe operation. Use only dry, seasoned wood, and operate the air controls as instructed. Regularly inspect and clean the flue system. Installation and servicing must be carried out by a qualified installer.

2.2.1. Location of the appliance in the room

Choose a location in the room which favours good hot-air distribution by convection and radiation.

2.3. Installation of the appliance

2.3.1. Floor

Make sure that the base can withstand the total constructed weight of the appliance and its casing.

Attention: the stove must not be installed on a combustible floor.

ALTEA:

A minimum 895mm deep x 920mm wide x 12 mm thick floor protector (compressed board) should be used under and in front of the appliance base when installing the appliance (see joint AS/NZS 2918:2018 3.3.2). The floor protector should extend 450mm in front of the appliance door and be placed centrally in the 920mm width. The Thermal resistivity of the floor protector is $0.052\text{m}^2.\text{K}/\text{W}$ for 12mm thick compressed board sheets.

Combustible material must not be stored under the appliance.

OSLO:

A minimum 745mm deep x 1020mm wide x 6mm thick floor protector (compressed board) should be used under and in front of the appliance base when installing the appliance (see joint AS/NZS 2918:2018 3.3.2). The floor protector should extend 300mm in front of the appliance door and be placed centrally in the 1020mm width. The Thermal resistivity of the floor protector is $0.026\text{m}^2.\text{K}/\text{W}$ for 6mm thick compressed board sheets.

Combustible material can be stored up to 180mm below the firebox.

2.3.2. Safety distances

Be sure to respect the appliance installation distances from **combustible materials**.

ALTEA:

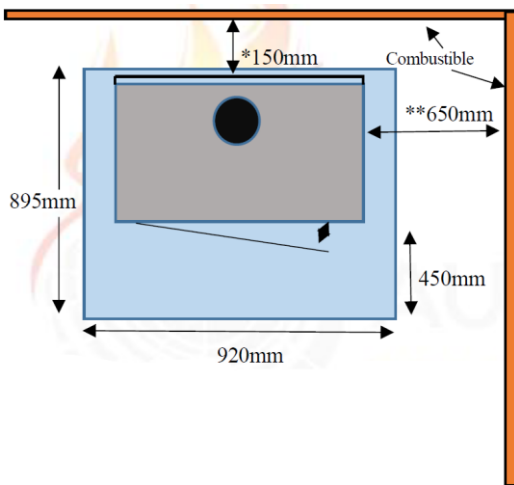


Figure No.3 - Safety distances of ALTEA in parallel position

*The rear wall clearance can be reduced to 50mm from a combustible wall when the is appliance is fitted side heat shields. The heatshields were 50mm from each side of the appliance measuring 445mm wide x 1100mm high x 1.5 thick. The 50mm clearance from a combustible wall is measured from the appliance rear heat shield.

**The side wall clearance can be reduced to 325mm from a combustible wall when the appliance is fitted with the side heat shields.

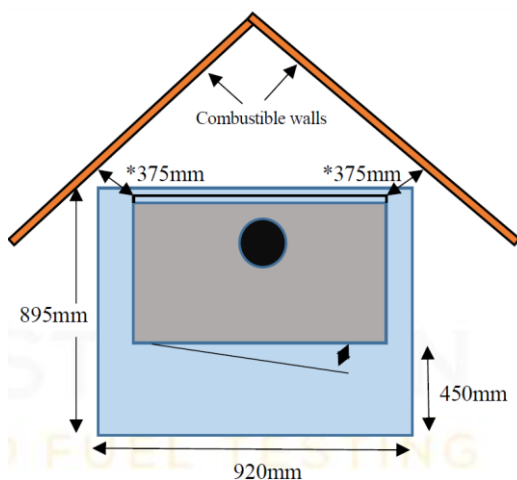


Figure No.4 - Safety distances of ALTEA in corner position

* The side wall clearance can be reduced to 150mm from a combustible wall when the is appliance is fitted with side heat shields. The 150mm clearance from a combustible wall is measured from the rear corner of the appliance side heat shields.

OSLO:

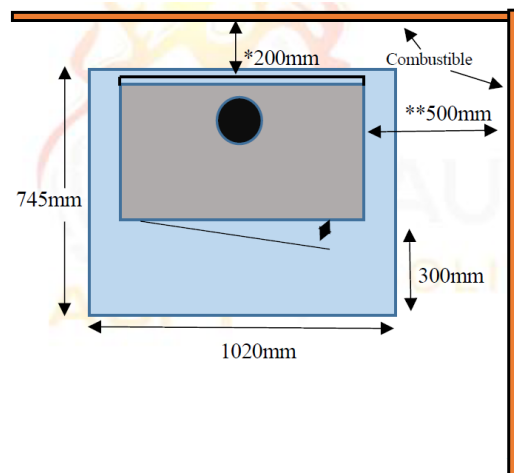


Figure No.5 - Safety distances of OSLO in parallel position

*The rear wall clearance can be reduced to 100mm from a combustible wall when the is appliance is fitted side heat shields. The heatshields were 50mm from each side of the appliance measuring 445mm wide x 1310mm high x 1.5 thick. The 100mm clearance from a combustible wall is measured from the appliance rear heat shield.

**The side wall clearance can be reduced to 250mm from a combustible wall when the appliance is fitted with the side heat shields.

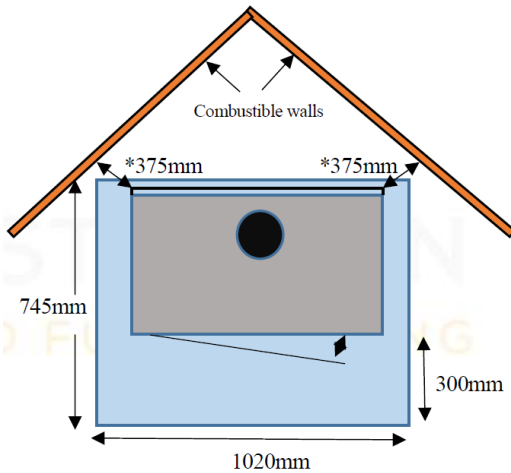


Figure No.6 - Safety distances of OSLO in corner position

*The side wall clearance can be reduced to 75mm from a combustible wall when the appliance is fitted with side heat shields 50mm from each side of the appliance measuring 445mm wide x 1310mm high x 1.5 thick. The 75mm clearance from a combustible wall is measured from the rear corner of the appliance side heat shields.

Bear in mind that it may even be necessary to protect non-combustible material in order to prevent breakage, deformation, etc., as a result of overheating if the non-combustible material is not designed to withstand high temperatures.

2.3.3. Checks before lighting for the first time

- Make sure that the glass/es is/are not broken or damaged.
- Make sure that the flueway is not obstructed with packing or loose parts.
- Check the deflectors are correctly positioned.
- Make sure that the airtight joints on the flue circuit are in perfect condition.
- Make sure that the doors close properly.

- Make sure that all moving parts are fitted in place.

2.3.4. Height adjustment and levelling the appliance

The appliance must be perfectly level, horizontally and vertically, both at the front and on the sides (use a spirit level).

2.3.5. Connection to the flue

The appliance must be connected to the chimney flue using special piping designed to resist the products of combustion (e.g. stainless steel, enamelled steel, etc.).

To connect the flue to the socket flange, insert the piping inside the flange and seal the joint with fire sealant or fire cement to make it completely airtight.

The installer must ensure that the pipe connected to the appliance is well secured and there is no chance of it coming free from its housing (e.g. as a result of dilatation due to temperature, etc.).

2.4. Masonry section

The Unit when referring to installation into Masonry should allow 50mm air gap around the unit sides and rear to allow for Thermal expansion. It is recommended to vent where possible below and above the unit.

AS/NZS 2918:2018

Masonry: A bonded construction using clay bricks, concrete bricks or blocks, pumice concrete, sand-lime bricks, square-dressed natural stone, terracotta, or similar materials laid manually unit by unit and set in mortar.

Masonry chimney: A masonry structure, usually vertical, containing a passage or flue through which smoke, gases, and other products of combustion from a fire are carried to the outside of a building and

by means of which a draught is created to assist combustion.

Masonry enclosure: An open-fronted masonry structure not incorporating an integral masonry chimney, originally designed to surround a solid-fueled cooking and/or heating appliance.

Masonry fireplace: A fireplace constructed from masonry materials.

Masonry recess: A construction of masonry materials designed for use as a surround or recess for the installation of a freestanding domestic solid fuel burning appliance.

Open-vented hot-water system: A hot-water system that has an unobstructed vent to the atmosphere, with the highest point of the vent no greater than 5 m above the lowest point of the system.

Penetrations

Flat ceiling penetration: Where the angle (slope) of the ceiling is 30° or less from the horizontal plane.

Sloped ceiling penetration

Where the angle (slope) of the ceiling is greater than 30° but less than 60° from the horizontal plane.

Wall penetration: Where the angle (slope) of the wall or ceiling is between 60° and 90° from the horizontal plane.

2.5. Chimney flue

The chimney flue must comply with present standards on the installation of chimneys.

In rooms equipped with Controlled Mechanical Ventilation, the ventilation outlet must never be connected to the flue.

The appliance must always have its own chimney flue, never sharing a chimney flue with another appliance.

2.5.1. Type of flue

The flue system used during testing was a 6" triple flue kit with 8" solid casing. This flue system conforms to the requirements to joint AS/NZS 2918:2018, Appendix F. The flue height was 4.6 ± 0.1 m from the floor protector.

The flue must be made of special material designed to resist the products of combustion (e.g. stainless steel, enamelled steel, etc.).

Non-central-heating appliances (without back boiler) require an insulated, double-sleeve flue only on those sections that run outdoors or through cold areas. Single piping can be used inside the building, the heat of the gases serving to heat rooms, insulating only those sections where excess temperature may cause damage.

If the chimney is constructed, then it is necessary to pipe and insulate it to ensure correct updraught.

The diameter of the pipe must be the same as the diameter of the flue socket on the appliance over its entire length in order to ensure correct operation.

The flue must prevent the entry of rainwater.

The flue must be clean and airtight over its entire length.

It's highly recommended that the flue is a minimum of 5 meters high. Less than 5 meters could result in the fireplace not operating correctly. And the chimney cap must not hinder the free release of gases.

If the flue tends to suffer from downdraught, then it is necessary to fit an effective anti-downdraught cowl, a static cowl or a smoke extraction fan, or reshape the chimney.

Never make 90° bends due to the great loss of draught they cause and reduce 45° bends down to an absolute minimum. Each 45° bend is equivalent to a 0.5m

reduction in flue length. Horizontal flue sections should not be installed because they cut updraught a great deal.

The appliance is designed to operate under controlled draught conditions. The appliance must operate at a chimney draught of between 12Pa and 15Pa. To ensure this draught, an automatic draught moderator must be installed in the flue. Uncontrolled draught operation can lead to quick damage of the appliance, which will not be covered by the warranty.

The flue must not rest its weight on the appliance, as this could damage the worktop.

Bear in mind that high temperatures may be reached in the flue, meaning that it is essential that insulation be enhanced in sections in which combustible material is present (wooden beams, furniture, etc.). It may even be necessary to protect non-combustible material in order to prevent breakage, deformation, etc., as a result of overheating if the material is not designed to withstand high temperatures.

It must be possible to clean the entire flue, no sections being left inaccessible for cleaning purposes.

2.5.2. Chimney crown

Minimum bending length: Refer to the standard to be tested in accordance with appendix F of AS/NZS 2918.

The upper end of the chimney must clear the roof, the roof ridge or any obstacle located on the roof by at least 1m.

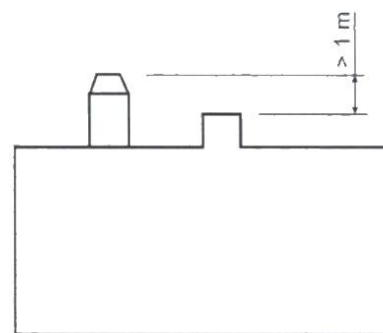
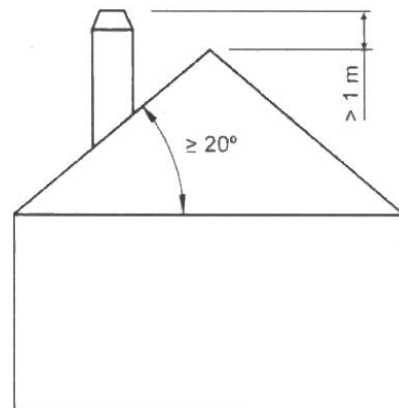
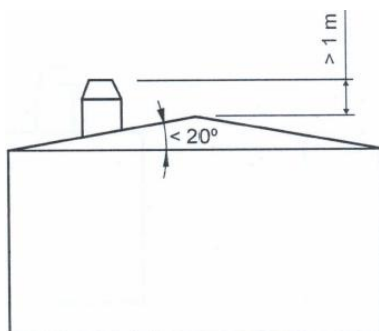


Figure No.7 - Distances between chimney crown and roof ridge

The chimney crown must clear the highest point of any neighbouring building or obstacle located within a 10m radius of the chimney outlet by more than 1m.

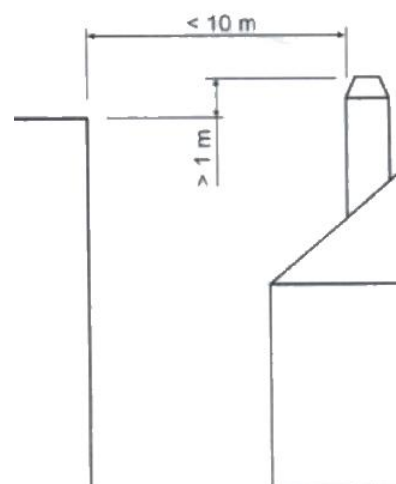


Figure No.8 - Distances between the chimney crown and objects within a 10m radius

The chimney crown must clear any neighbouring building or obstacle located within a radius of 10m to 20m from the chimney outlet.

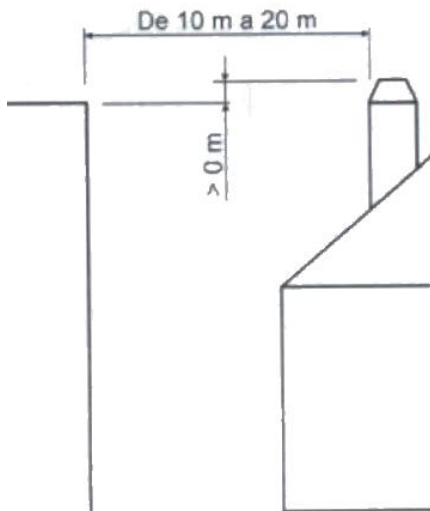


Figure No.9 - Distances between the chimney crown and objects within a radius of between 10 and 20m

2.5.3. Poor flue

If not all the requirements indicated previously have been met, smoke may escape from the appliance into the room in which it is installed when the firebox door is opened. This is because the flue is unable to generate enough updraught.

Before doing anything else, the installer should correct deficiencies in the installation, bearing in mind: the material, insulation, diameter, airtightness, cleanliness, height, verticality/straightness, chimney crown, etc.

If sufficient updraught is not achieved by correcting the flue installation, Lacunza supplies an accessory for exceptional cases: a part which seals the top of the front part of the appliance and helps prevent smoke escaping into the room. Logically, this reduces both the view of the fire and the loading aperture on the appliance.

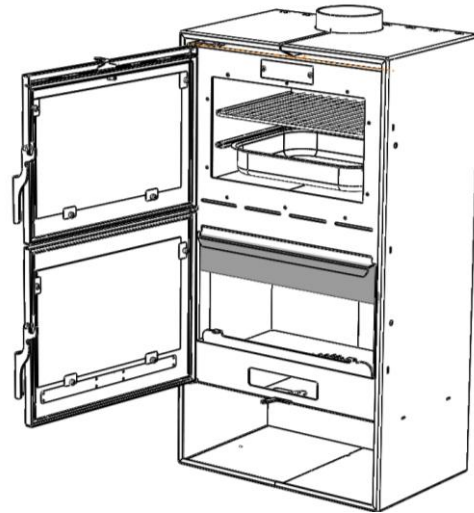


Figure No.10 - Accessory to help in the event of downdraught as a result of a poor flue

This accessory should be ordered from the factory and, considering that the problem is the result of a poor installation, must be paid for by the person ordering the part.

3. INSTRUCTIONS OF USE

The manufacturer accepts no liability whatsoever for damage caused to parts as a result of the improper use of non-recommended fuels, modifications made to the appliance or how it is installed.
Only use original replacement parts.

All local and national regulations, including those referring to national and European standards, must be observed when using the appliance.

Heat is diffused by radiation and convection via the front and exterior of the appliance.

3.1. Fuel

This appliance must not be used as an incinerator. Do not use non-recommended fuels.

- Use dry logs (max. 16% humidity), cut at least 2 years ago, clean of resin and stored in a sheltered, ventilated place.
- Use hard woods with high calorie values and good ember production.
- Large logs should be cut to useable lengths before being stored. The logs should have a maximum diameter of 150mm.
- Finely-chopped wood produces greater heat output, but also burns more quickly.

Optimum fuels:

- Beech, hardwood and eucalyptus logs.

Other fuels:

- Oak, chestnut, ash, maple, birch, elm, etc.
- Resinous wood may mean that the appliance and the flue need to be cleaned more often.

Non-permitted fuels:

- All types of coal and liquid fuel.
- “Green wood”. Green or damp wood reduces the performance of the appliance and leads to soot and tar build-up on the inner walls of the flue, obstructing it.
- “Recovered wood”. The burning of treated woods (railway sleepers, telegraph posts, plywood, fibreboard, pallets, etc.) quickly blocks the system (soot and tar build-up), harms the environment (pollution, smells) and may lead to deformation of the firebox due to overheating.
- All materials which are not wood (plastic, spray cans, etc.).

Green and reprocessed wood may cause chimney fires.

The graph below shows how the humidity of firewood affects its heat output:

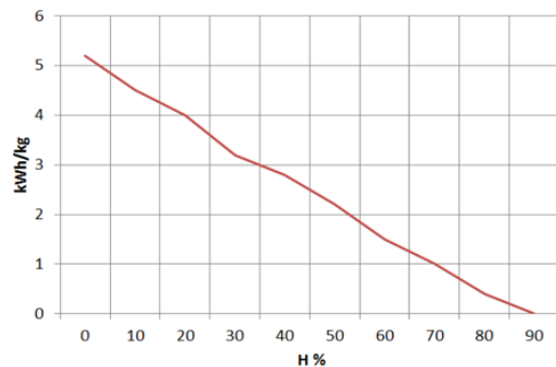


Figure No.11 - Relationship between firewood humidity and heat output.

3.2. Description of the parts of the appliance

3.2.1. Operating components

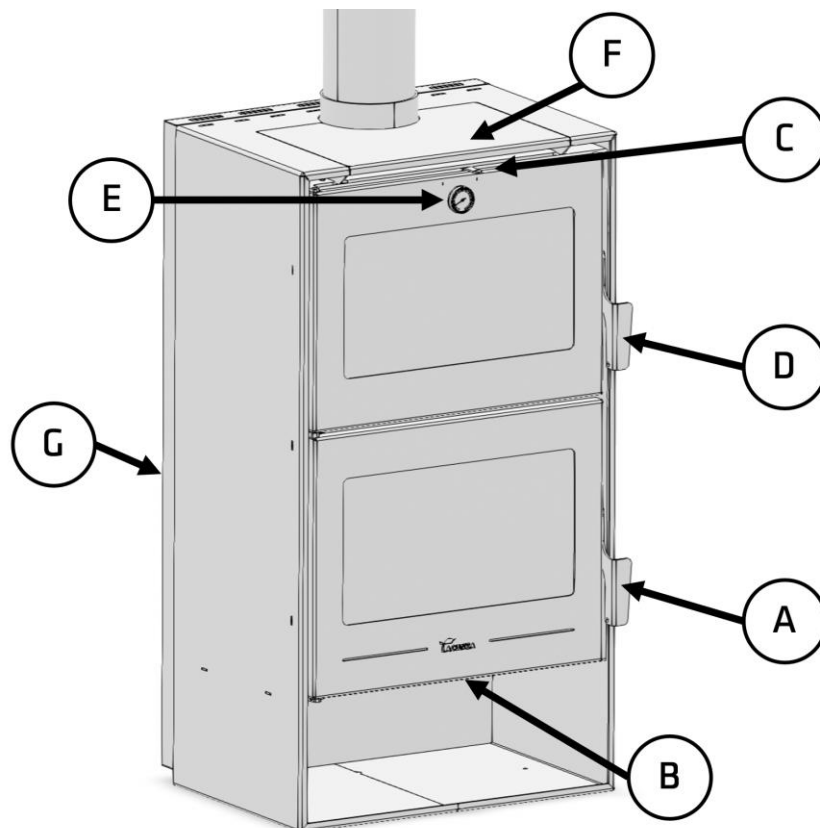


Figure No.12 - Operating components on the appliance

- A: Firebox door handle
- B: Primary air intake
 - B1 open (right)
 - B2 closed (left)
- C: Secondary air intake
 - C1 open (right)
 - C2 closed (left)
- D: Oven door handle
- E: Oven thermometer
- F: Cooktop cover
- G: Double combustion air intake

3.3. Lighting

Use of the appliance in warm weather (warm days, early hours of the afternoon on sunny days) may lead to lighting and updraught problems.

Certain weather conditions, such as fog, ice, humidity entering the flue, etc., may hinder sufficient updraught in the flue and lead to suffocation.

Proceed as follows in order to light the appliance satisfactorily:

- Open the firebox door(s) and open all the firebox air-intake inlets to the full.
- Place paper or a firelighter and some wood chips in the firebox.
- Light the paper or firelighter.
- Leave the door slightly ajar, the width of two or three fingers, for about 15 minutes until the glass warms up.
- The first time the appliance is lit, the fire should be gentle to allow the parts of the appliance to dilate and dry.

Important: The first time it is lit up, the appliance may give off smoke and strange smells. This is not a cause for concern. Open an outdoor window to ventilate the room during the first few hours of operation.

If you notice water around the appliance, this is produced by the condensation of the moisture in the wood on lighting the fire. This condensation will no longer appear when the appliance has been lit three or four times and has adapted to its flue. If it does not disappear, then check the flue draught (length and diameter of the flue, flue insulation, airtightness) and the humidity of the wood used.

3.4. Safety

Do not store combustible materials beneath the appliance.

3.5. Loading fuel

In order to load firewood, open the firebox door gently, preventing the sudden entry of air to the firebox so that smoke does not enter the room that the appliance is installed in.

Perform this operation with the glove to prevent burns to the hands.

Always load with medium primary air settings (see table in section 1.1).

For minimum burning (e.g. at night), use thicker logs.

When the firebox is loaded, close the door.

Be careful when placing logs in the firebox on appliances with vermiculite interiors. Vermiculite is a fragile material and may crack if knocked.

3.6. Operation

The appliance should be operated with the door closed.

For safety reasons, never close all the appliance's combustion-air intakes.

Primary-air intake

By opening this inlet, air enters the firebox via the firebox grille.

Secondary-air intake

By opening this inlet, air enters the firebox via the top of the firebox door.

IMPORTANT: Keeping the secondary-air intake open helps keep the door glass cleaner for longer.

Double-combustion air

By opening this inlet, air enters the combustion flame, making for more efficient and less polluting combustion because post-combustion takes place, burning the particles which were not burned in the first combustion. This increases the performance of the appliance and reduces emissions.

IMPORTANT: The appliance is exposed to extreme changes in temperature and may, as a result, make noises when in operation. These noises are a natural result of expansion/contraction of the parts which make up the appliance. Do not be alarmed by noises of this kind.

In order to obtain maximum output, open all the air intakes to the firebox and in order to obtain minimum output, tend towards closing them.

For normal use, we recommend to close the primary intake and leave the secondary air intakes open 40% and double combustion open 100%.

In class B or BE appliances (without combustion air ducting from the street), when the appliance is not in use, the appliance-flue duct assembly may represent a heat leakage route to the street. When the appliance is not in use, it is advisable to leave the air inlet registers to the combustion chamber closed to minimise these energy losses.

3.7. Removing ash

Following sustained use of the appliance, it is necessary to remove the ash from the firebox. Remove the ashpit box when cold or using something to prevent yourself from getting burned (glove).

Never throw hot embers into the rubbish.

Access the ashpit by opening the door on the appliance.

3.8. Instructions for cooking

The appliance allows you to cook in the oven and on the top surface.

The oven contains an oven tray and an oven rack.

The oven thermometer gives an approximate reading of the temperature inside the oven. While the appliance is warming up, which may take two hours, the thermometer indicates a temperature lower than the real temperature inside the oven (due to the thermal inertia).

The oven also has a steam extraction system. When certain types of food are being cooked, they give off steam. This steam can be released from the oven via the flue. To do this, open the secondary air intakes.

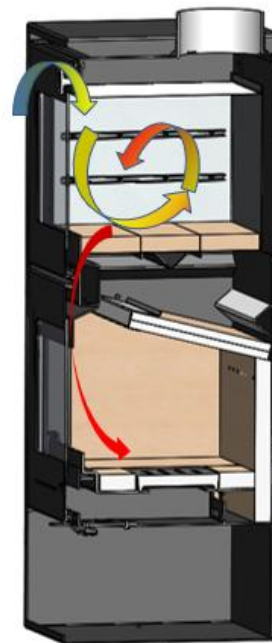


Figure No.13 - Steam extraction system

The oven rack can be placed for both cooking in the oven and roasting.

To place in the firebox you have to follow the following steps:

1 - Take the grill with the manipulator handle of the central part.

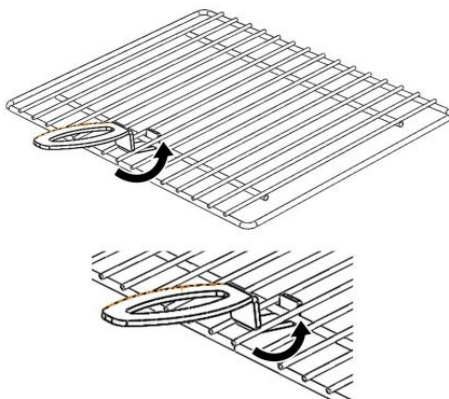


Figure No.14 - Take the grill with the manipulator handle of the central part .

2 -Place with a little tilt on the side supports and then push in.

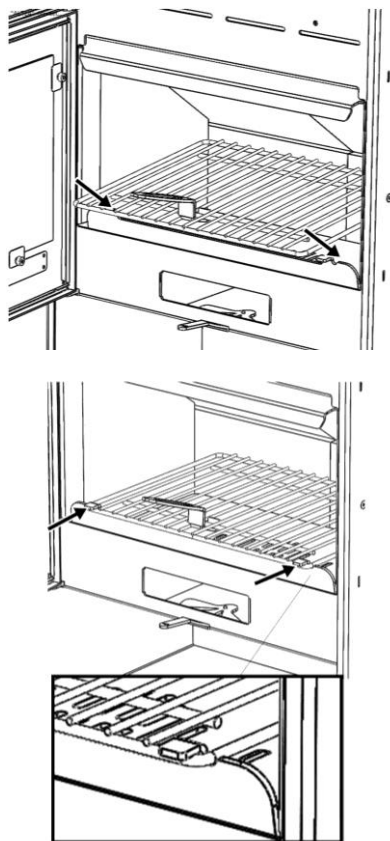


Figure No.15 - Placement of the oven rack in the firebox

For heating in the top surface, you must dismantle the cooktop cover.



Figure No.16 - Dismantle the cooktop cover

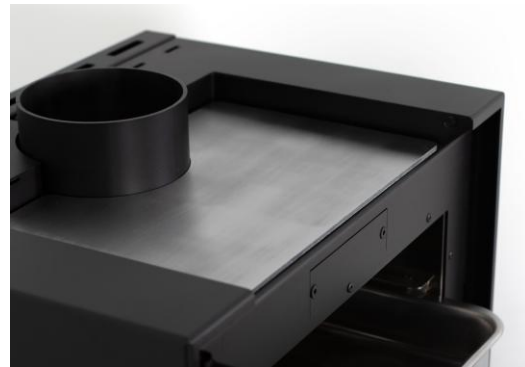


Figure No.17 - Top Surface ready for heating

When it's not in use for heating, you can put the cooktop cover again.

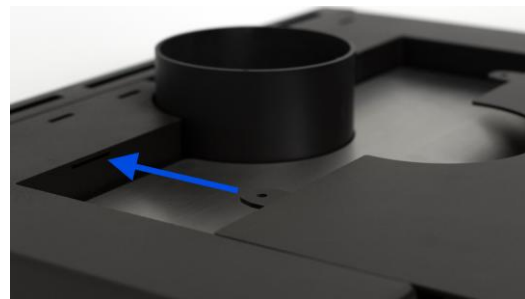


Figure No.18 - Put the cooktop cover on by matching the tabs to the slots

3.9. Deflectors

The appliance has 2 vermiculite deflectors and a stainless-steel reinforcement that joins them together.

Dismantling the Altea deflector

First extract the stainless-steel reinforcement. In order to do this, draw it towards the front of the appliance to release it from the vermiculite parts.

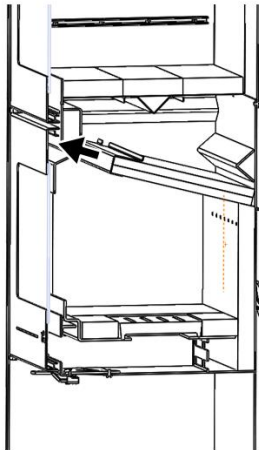


Figure No.19 - First movement to release the reinforcement

Then rotate the reinforcement as shown:

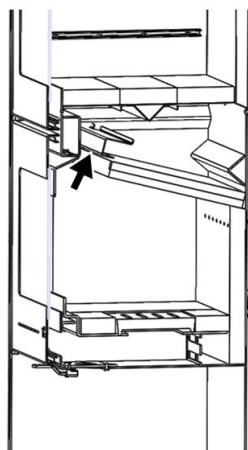


Figure No.20 - Turning the stainless-steel reinforcement

Let the stainless-steel reinforcement drop onto the vermiculite deflectors.

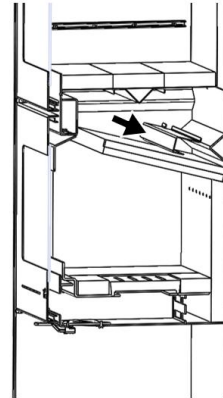


Figure No.21 - Reinforcement on the vermiculite deflectors

The vermiculite deflectors can then be extracted as shown:

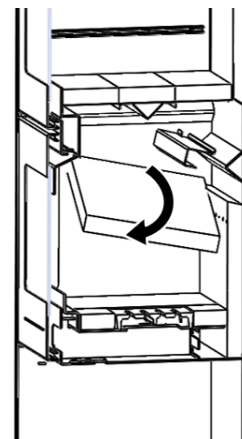


Figure No.22 - Extracting the vermiculite deflectors

Changing the position of the Altea stainless-steel reinforcement

The stainless-steel reinforcement has an open and closed position. When it is closed, a lot of combustion gas is retained, meaning that the flue and the fuel used must be in optimum conditions in order to ensure correct operation. When open, the deflector facilitates the passage of smoke.

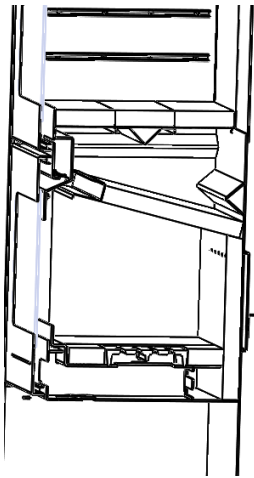


Figure No.23 - Stainless-steel reinforcement in its closed position

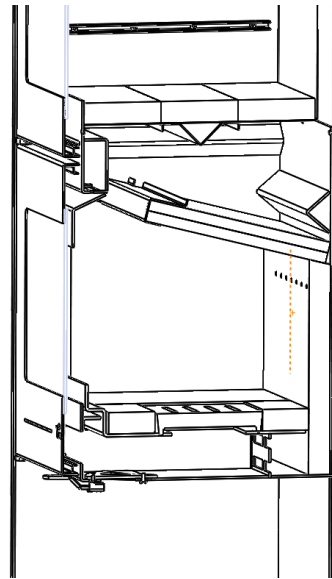


Figure No.25 - Stainless-steel reinforcement in its open position

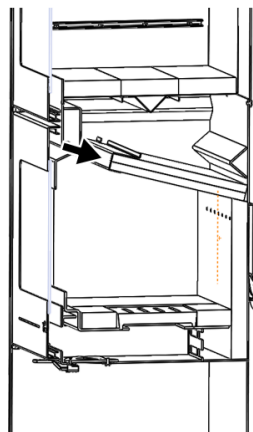
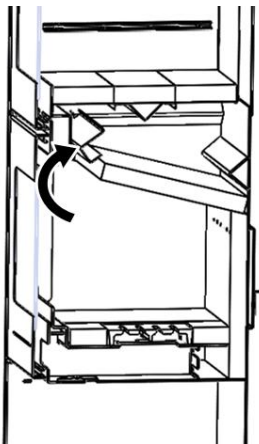


Figure No.24 - Movements to change from closed to open

3.10. Side panel accessory

The side panels are optional accessories. These parts are not included as standard with the appliance.

These side panels help minimize the clearance required from combustible materials, as specified in section 2.3.2.



Figure No.26 - Altea with side panels

Procedure for fitting the side panels:

- Remove the semi-cut openings in the unit's housing by applying a strike to the hole.



Figure No.27 - Remove the semi-cut openings

- Fit two M5x10 DIN7985 screws into the top and bottom holes. It's important not to insert the screws completely.



Figure No.28 - Fit two screws

- Start positioning the panel using these two screws.
- Complete the correct positioning of the panel using the rear screws as reference points.
- Screw the rear part of the panel to the back holes.

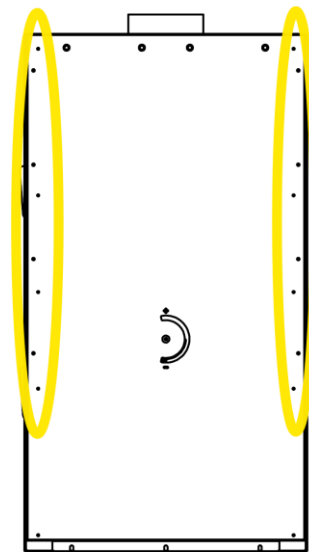


Figure No.29 - Back holes as referent points and to screw the panel

- Tighten the upper and lower screws on the front side (the ones previously left loose).
- Secure the panel completely by screwing through the front center hole from the inside out.



Figure No.30 - Last screw to secure the panel

4. MAINTENANCE AND IMPORTANT ADVICE

4.1. Maintenance of the appliance

The appliance, the flue connector piping and the flue must be cleaned regularly, particularly following long periods without use.

4.1.1. Firebox

Clean the firebox area of ash, etc.

4.1.2. Inside the appliance

Clean the firebox area of ash. Clean the deflectors, where soot may build up.

4.1.3. Flue socket

The flue socket area must be kept clean at all times for the appliance to work properly.

It must be cleaned as often as required. How often it is cleaned depends on how much the appliance is used and the type of fuel employed.

4.1.4. Painted sheet-steel-cast-iron parts.

These parts should be cleaned with a brush or dry cloth. Do not dampen the parts: the steel could rust and the paint could blister and chip. Be particularly careful when cleaning the glass: the liquids used must not dampen the painted steel.

4.1.5. Firebox glass

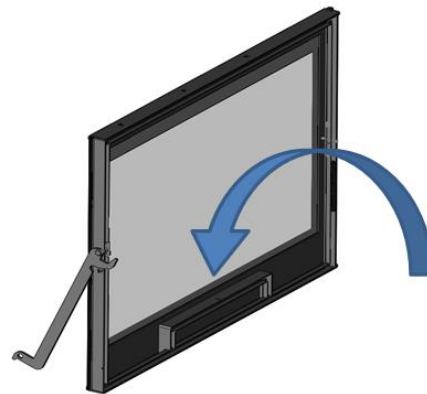
To keep the glass as clean as possible for as long as possible, the secondary air register should be kept open. However, over the hours of use, the glass may become dirty. To clean it, we will use specific degreasing products or dry cleaning products for this task.

The cleaning should be carried out with the glass cold and taking care not to apply the glass cleaner directly on the glass as, if

it comes into contact with the door's closing cord, it may deteriorate. Put the cleaning product on the cloth.

Caution, the vitro ceramic glass is prepared to support 700°C. Never let burning woods or combustion flame beating against the glass for prolonged periods of time. In this case, the glass would be submit to temperatures above 750°C, this could change the internal structure of the glass and make it opaque (irreversible phenomenon).

Attention, never let the product drip into the lower part of the glass. The accumulation of the cleaning product, with soot or ash residues, can damage the screen printing on the glass.



Note: If we use the appliance in draught conditions higher than 15Pa or burn more wood (per hour) than those indicated in table 1.1, we will subject the appliance to working conditions higher than those designed for it. This can lead to aggressive fouling of the glass (white halo), which cannot be cleaned by the traditional method.

4.2. Maintenance of the chimney flue

VERY IMPORTANT: In order to avoid incidents (chimney fires, etc.), it is necessary to perform maintenance and cleaning operations on a regular basis; if the appliance is used often, then the

chimney and the flue connector piping must be swept several times a year.

In the event of fire in the chimney, close the flue draught, close doors and windows, remove embers from the firebox, block the connection hole with damp cloths and call the fire brigade.

4.3. Important advice

Lacunza recommends that only Lacunza-authorized replacement parts be used.

Lacunza accepts no liability for any modification to the product which it has not authorized.






This appliance is a heat-producing appliance and contact may lead to burns.

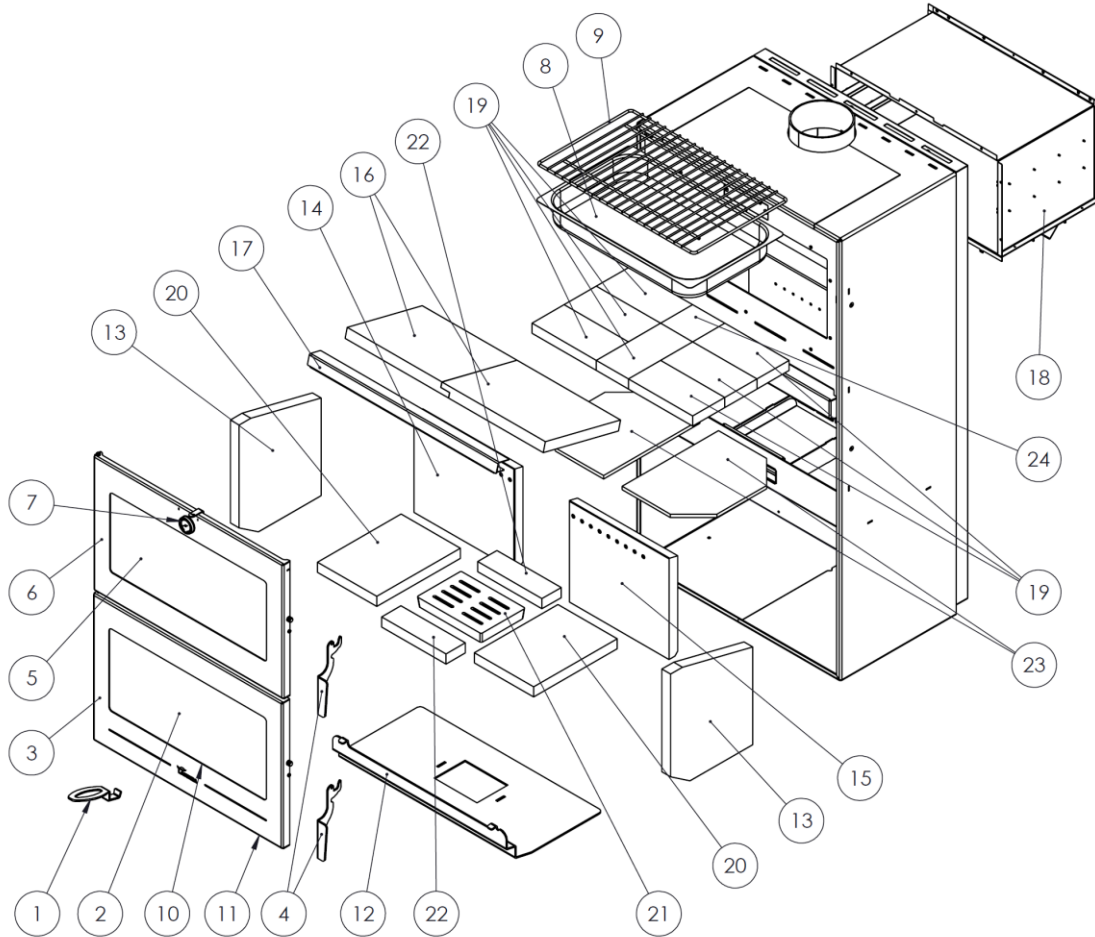
This appliance may remain HOT for a period of time after it has gone out. MAKE SURE THAT SMALL CHILDREN DO NOT GO NEAR IT.

5. TROUBLESHOOTING



This symbol means that a qualified professional should be called to perform the operation.

Problem	Probable causes		Solution
The fire does not light properly The fire does not stay alight	Green or damp wood		Use hard woods, cut at least 2 years ago and stored in a sheltered, ventilated place
	The logs are too large		Use crumpled paper or firelighters and dry wood chips to light the fire. Use split logs to keep the fire going
	Poor-quality wood		Use hard woods which produce heat and embers (chestnut, ash, maple, birch, elm, beech, etc.)
	Insufficient primary air		Open the primary- and secondary-air intakes completely, or even open the door slightly. Open the outdoor-air inlet grille
	Insufficient updraught		Check that the draught is not blocked. De-soot if necessary. Check that the flue is in perfect condition (airtight, insulated, dry, etc.)
The fire flames up too much	Excessive primary air		Close the primary- and secondary-air intakes partially or totally
	Excessive updraught		Install a draught damper
Smoke given off on lighting	Poor-quality wood		Do not continually burn chips, carpentry scraps (plywood, pallets, etc.)
	Cold flue		Heat up the flue by burning a piece of paper in the firebox.
Smoke during burning	The room is at low pressure		In rooms with Controlled Mechanical Ventilation, leave an outdoor window ajar until the fire is fully alight.
	Too little wood loaded		Load as recommended. Loads notably smaller than those recommended lead to low smoke temperature and downdraught.
	Insufficient updraught		Check the condition of the flue and insulation. Check that the piping is not blocked. Clean mechanically if necessary
	Wind enters the flue		Install an anti-downdraught system (Cowl) at the top of the chimney
Does not warm up enough	The room is at low pressure		In rooms with Controlled Mechanical Ventilation, there must be an outdoor-air inlet
	Poor-quality wood		Only use the recommended fuel
Water condenses (after the appliance has been lit more than 3 or 4 times)	Too little wood loaded		Load as recommended. Loads notably smaller than those recommended lead to low smoke temperature and condensation.
	Green or damp wood		Use hard woods, cut at least 2 years ago and stored in a sheltered, ventilated place.
	Condition of the flue		Lengthen the flue (5-6 metres minimum). Insulate the flue properly. Check the airtightness of the flue/appliance.

6. BASIC BREAKDOWNS


Nº	Reference	Description	Qty.
1	502830000000	Cold handle for Altea roasting grill	1
2	5028300011	Altea Firebox Glass	1
	5021040000	Oslo Firebox Glass	1
3	502830000001	Altea Firebox door	1
	5021040003	Oslo Firebox door	1
4	502570000009	Ocean Handle	2
5	502830000002	Altea Oven Glass	1
	5021040001	Oslo Oven Glass	1
6	502830000003	Altea Oven door	1
	5021040004	Oslo Oven door	1
7	500000000072	Oven termometer	1
8	502830000004	Altea stainless Steel tray	1
	5021040005	Oslo stainless Steel tray	1
9	502830000005	Altea rod grate tray	1
	5021040006	Oslo rod grate tray	1
10	500000000510	Flat braided cord 8x2mm	4m
11	509020000042	Black ceramic fiber cord Ø13mm	5m
12		Altea base plate for fireplace	1
	5021040007	Oslo base plate for fireplace	1
13	5020000928	Atlantic 600 Vermiculite Side Panel	2
14	5020000929	Ocean 600 Recer, Left Rear Vermiculite	1
	5021040008	Left Rear Vermiculite Oslo	1
15	5020000930	Ocean 600 Recer, Right Rear Vermiculite	1
	5021040009	Right Rear Vermiculite Oslo	1
16	5020000927	Atlantic 600 Vermiculite Deflector	2
	5021040011	Vermiculite Deflector Oslo	2
17	502830000006	Altea Vermiculite Deflector Reinforcement	1
	5000000946	Deflector Reinforcement Oslo	1
18	502830000008	Altea Oven	1
	5021040010	Oslo Oven	1
19	504000000838	Refractory brick 220x110x30 (ALTEA)	6
		Refractory brick 220x110x30 (OSLO)	7
20	5020000933	Ocean 600 Recer, Left-Right Base Vermiculite	2
	5021040013	Left-Right Base Vermiculite Oslo	2
21	5040000904	Nickel-Adour Firebox Grate	1
22	5020000934	Ocean 600 Recer, Front-Rear Base Vermiculite	2
23	5021040014	Vermiculite Base for Oven left-right (only for OSLO)	2
24	504270000007	Refractory brick 110x110x30 (only for OSLO)	1

7. CERTIFICATE OF COMPLIANCE



Certificate of Compliance

for

SOLID FUEL HEATERS

This is to certify that the appliance stated on this certificate has been tested for Heat Output, Thermal Efficiency, Particulate Emissions and Thermal Clearances in accordance with the Australian / New Zealand Standard(s) detailed below

<i>Manufacturer</i>	Lacunza
<i>Make</i>	Lacunza
<i>Model</i>	Altea
<i>Type</i>	Free-Standing Appliance
<i>Category</i>	Cooking Stove Appliance
	Complies with Clause 1.1 (ii) of AS/NZS4012,4013
<i>Fuel Type</i>	N/A
<i>Test Report No:</i>	ASFT25105-1
<i>Maximum Avg Heat Output</i>	N/A
<i>Overall Avg Efficiency</i>	N/A
<i>Particulate Emissions Factor</i>	N/A
<i>National Standards</i>	AS/NZS 4012 (2025)
	AS/NZS 4013 (2025)
	AS/NZS 2918 (2018)

ASFT hereby grants to:

Lacunza

of

31800 Alsasua / Navarra SPAIN

Certificate No.:	ASFT25C145	Certified Date:	1 December 2025
Issue Date:	1 December 2025	Expiry Date:	20 June 2035

Steve Marland

Managing Director of ASFT

ASFT performs compliance testing of Solid Fuel Appliances to the relevant Australian/New Zealand standards. This certification is subject to the conditions set forth in the characteristics above and is not to be construed as any recommendation, assurance or guarantee by ASFT of the product acceptance by Authorities having jurisdiction.



Certificate of Compliance

for

SOLID FUEL HEATERS

This is to certify that the appliance stated on this certificate has been tested for Heat Output, Thermal Efficiency, Particulate Emissions and Thermal Clearances in accordance with the Australian / New Zealand Standard(s) detailed below

<i>Manufacturer</i>	Lacunza
<i>Make</i>	Lacunza
<i>Model</i>	Oslo
<i>Type</i>	Free-Standing Appliance
<i>Category</i>	Cooking Stove Appliance
	Complies with Clause 1.1 (ii) of
	AS/NZS4012,4013
<i>Fuel Type</i>	N/A
<i>Test Report No:</i>	ASFT25107-1
<i>Maximum Avg Heat Output</i>	N/A
<i>Overall Avg Efficiency</i>	N/A
<i>Particulate Emissions Factor</i>	N/A
<i>National Standards</i>	AS/NZS 4012 (2025)
	AS/NZS 4013 (2025)
	AS/NZS 2918 (2018)

ASFT hereby grants to:

Lacunza

of

31800 Alsasua / Navarra SPAIN

Certificate No.:	ASFT25C146	Certified Date:	4 December 2025
Issue Date:	4 December 2025	Expiry Date:	20 June 2035

Steve Marland

Managing Director of ASFT

ASFT performs compliance testing of Solid Fuel Appliances to the relevant Australian/New Zealand standards. This certification is subject to the conditions set forth in the characteristics above and is not to be construed as any recommendation, assurance or guarantee by ASFT of the product acceptance by Authorities having jurisdiction.

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EDITION: 4

